

**F.No.17-7/2021-U.5**  
Government of India  
Ministry of Education  
Department of Higher Education  
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New Delhi, dated the 8<sup>th</sup> October, 2021

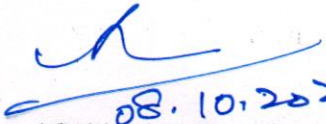
**OFFICE MEMORANDUM**

**Subject:- Dedicated round the clock (24x7) helpline for women in distress.**

The undersigned is directed to forward herewith a copy of D.O. letter No.1/6/2021-NCW(A)-DEO dated 23<sup>rd</sup> September, 2021 received from Member Secretary, National Commission for Women (NCW) informing that NCW has set up a dedicated round the clock (24x7) Helpline number (7827170170) for women in distress since 24th July, 2021. The website for the helpline is [www.ncwwomenhelpline.in](http://www.ncwwomenhelpline.in). The round-the-clock helpline provides online support to women affected by violence or mental stress through referral by linking them with appropriate authorities such as police, health services, District Legal Service Authority. They also provide counselling services and information about women related programs across the country through a single uniform number. The task force managing this project is a team of highly qualified personnel, who are providing emergency response to women in distress.

2. They have requested to share the Helpline number 7827170170 and the URL on the Department website and other related websites so that large number of women could be made aware of the resource.
3. Accordingly, all the Bureau Heads of D/o Higher Education are requested to circulate it in all organizations under their administrative control.

Encl: As above

  
08.10.2021  
( Subhash Chander )  
Deputy Secretary (HE-CDN)  
Tel: 23074080

All Bureau Heads of D/o HE

**Copy to:-**

1. The Secretary, University Grants Commission, Bahadur Shah Zafar Marg, New Delhi- It is requested to share the helpline number and the URL on the UGC website.
2. NIC Cell is requested to share the helpline number and the URL on the website of Ministry of Education.





मीता राजीवलोचन  
MEETA RAJIVLOCHAN  
सदस्य सचिव  
Member Secretary



सदस्य सचिव  
भारत सरकार  
राष्ट्रीय महिला आयोग  
प्लॉट नं. 21, जसोला इंस्टीट्यूशनल एरिया,  
नई दिल्ली-110 025  
GOVERNMENT OF INDIA  
NATIONAL COMMISSION FOR WOMEN  
PLOT NO. 21, JASOLA INSTITUTIONAL AREA,  
NEW DELHI-110 025  
Website : www.ncw.nic.in

D.O. No. 1/6/2021-NCW(A)-DEO  
23<sup>rd</sup> September, 2021

Dear Sir,

I write to share that the National Commission for Women (NCW) has set up a dedicated round the clock (24x7) Helpline number (7827170170) for women in distress since 24<sup>th</sup> July, 2021. The website for the helpline is [www.ncwwomenhelpline.in](http://www.ncwwomenhelpline.in). The round-the-clock helpline provides online support to women affected by violence or mental stress through referral by linking them with appropriate authorities such as police, health services, District Legal Service Authority. We also provide counselling services and information about women related programs across the country through a single uniform number. The task force managing this project is a team of highly qualified personnel, who are providing emergency response to women in distress.

2. I request you to share the Helpline number 7827170170 and the URL on the department website and other related websites so that larger numbers of women could be made aware of the resource.

3. Your co-operation in this regard is solicited.

With Regards,

Yours sincerely,

*Meeta*

(Meeta Rajivlochan)

Shri Amit Khare,  
Secretary  
Department of Higher Education  
124-C, Shastri Bhawan,  
New Delhi 110001